| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA | | | | (X3) DATE S | SURVEY | | |
|--|--|---|---------|-------------|--|---------|------------|
| AND PLAN | OF CORRECTION | IDENTIFICATION NUMBER: | A. BUII | DING | 00 | COMPL | ETED |
| | | 155041 | B. WIN | | | 09/30/2 | 011 |
| | | | D. WIIV | | ADDRESS, CITY, STATE, ZIP CODE | | |
| NAME OF F | PROVIDER OR SUPPLIER | | | l | EST 34TH STREET | | |
| NORTHV | VEST MANOR HEA | LTH CARE CENTER | | 1 | APOLIS, IN46224 | | |
| (X4) ID | | TATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX | | CY MUST BE PERCEDED BY FULL | | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT | E | COMPLETION |
| TAG | REGULATORY OR | LSC IDENTIFYING INFORMATION) | - | TAG | DEFICIENCY) | | DATE |
| F0000 | | | | | | | |
| | This visit was for a Recertification and State Licensure Survey. | | F0000 | | Northwest Manor & Healthca Center acknowledges receip the statement of deficiences | t of | |
| | Survey dates: Se 30, 2011 | eptember 26, 27, 28, 29, | | | plan of correction does not denote agreement with the statement of deficiences nor | does | |
| | | 000015 | | | it constitue an admission that deficiences are accurate. | | |
| | Facility number: | | | | | | |
| | Provider number | | | | | | |
| | AIM number: 10 | 00273750 | | | | | |
| | Survey team: Rita Mullen, RN, TC Janet Stanton, RN Michelle Hosteter, RN Heather Lay, RN | | | | | | |
| | Census bed type: SNF/NF: 103 SNF: 7 Total: 110 | | | | | | |
| | Census payor type: Medicare: 32 Medicaid: 58 Other: 10 Total: 110 | | | | | | |
| | Sample: 23 | | | | | | |
| | | es also reflect State accordance with 410 IAC | | | | | |

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE (X6) DATE

Any defiencystatement ending with an asterisk (*) denotes a deficency which the institution may be excused from correcting providing it is determined that other safegaurds provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

3BLM11

Facility ID:

000015

If continuation sheet

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155041 | | | (X2) MUI A. BUILE B. WING | DING | OO | (X3) DATE S COMPL 09/30/2 | ETED |
|--|---|--|---------------------------|---------------------|---|--|----------------------------|
| NAME OF F | ROVIDER OR SUPPLIER | | <u> </u> | | DDRESS, CITY, STATE, ZIP CODE EST 34TH STREET | | |
| NORTHV | VEST MANOR HEA | LTH CARE CENTER | | | APOLIS, IN46224 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | P | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY) | Ë | (X5) COMPLETION DATE |
| | Quality review of Cathy Emswiller | ompleted 10/5/11 RN | | | | | |
| F0242 SS=D | schedules, and he or her interests, as care; interact with both inside and out choices about asp facility that are sig Based on intervie facility failed to who had physicia restriction, was a about what type of the amount of flugiven time, or the distributed that the restriction. The 1 of 1 resident restriction, in a safety of the amount of the content of the facility for the content of the content of the content of the content of the facility for the content of the | uring the initial on 9/26/11 at 10:05 A.M., red Resident #13 was in erapy before returning | F02 | 42 | Nursing and Dietary have reviewed with Resident #13 frestrictions, providing information on the resident's ability to matchoices daily on fluid preferent fluid allocation and interchange of fluids. Fluid restriction polition and procedure have been revitorially include resident preference when calculating fluid distribution. Currently no othe residents having a physician ordered fluid restrictions residented fluid restrictions residented policy/procedure for fluid restriction. This training will include resident's ability to as with the fluid distribution and preferences of different fluids well as accurate documentation fluids consumed orally each shift. Quality Assurance monitoring will be initiated to monitor compliance with fluid restriction policy/procedure. | ation ake nces, ging icy vised es r de in ee | 10/30/2011 |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | (X2) MU | ULTIPLE CO | NSTRUCTION | (X3) DATE S COMPL | | |
|---|----------------------|---|------------|---------------|--|---------|--------------------|
| ANDILAN | or connection | 155041 | A. BUIL | | 00 | 09/30/2 | |
| | | | B. WIN | | ADDRESS, CITY, STATE, ZIP CODE | | |
| NAME OF I | PROVIDER OR SUPPLIER | ₹ | | | EST 34TH STREET | | |
| | | ALTH CARE CENTER | | | APOLIS, IN46224 | | |
| (X4) ID | | STATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX TAG | ` | ICY MUST BE PERCEDED BY FULL LISC IDENTIFYING INFORMATION) | | PREFIX TAG | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY) | ΓE | COMPLETION DATE |
| IAO | | ids to a total amount of | - | IAG | monitoring will be completed | | DATE |
| | 1500 ml./cc. [mi | | | | weekly times six, monthly tim | nes | |
| | l - | 24-hour period. The | | | 3, then quarterly with reports | s to | |
| | 1 - | he resident was alert, | | | the Quality Assurance Committee. QA monitors wil | l ho | |
| | oriented, and int | | | | completed by nurse manage | | |
| | orientea, and me | or the tradition | | | Overall compliance will be | | |
| | The clinical reco | ord for Resident #13 was | | | monitored by the DON and | | |
| | | 9/11 at 10:40 A.M. | | | Administrator. | | |
| | | ded, but were not limited | | | | | |
| | to, chronic kidne | | | | | | |
| | | abetes, hypertension, and | | | | | |
| | congestive heart | failure. | | | | | |
| | | | | | | | |
| | The quarterly M | .D.S. [Minimum Data | | | | | |
| | Set] assessment, | dated 8/5/11, indicated | | | | | |
| | the resident had | a BIMS [Brief Interview | | | | | |
| | for Mental Statu | s] score of "15" [a score | | | | | |
| | of 13-15: cognit | ively intact]. | | | | | |
| | The October, 20 | 11 Physician Order recap | | | | | |
| | [recapitulation] | sheet listed orders which | | | | | |
| | included: 5/12/1 | 1Nepro [a dietary | | | | | |
| | supplement drin | k for people with kidney | | | | | |
| | impairments], "C | Give 237 ml. (1 can) by | | | | | |
| | | es a day with meals;" | | | | | |
| | 5/11/111500 m | 1./24 hours fluid | | | | | |
| | restriction. | | | | | | |
| | | 0011 HE1 11D | | | | | |
| | · • | 2011 "Fluid Restriction" | | | | | |
| | · · | the M.A.R. [Medication | | | | | |
| | | Record], indicated the | | | | | |
| | following: | | | | | | |
| | "90 cc with 6:00 | A.M. medication pass. | | | | | |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA | | (X2) M | ULTIPLE CC | NSTRUCTION | (X3) DATE S | URVEY | |
|--|------------------------|--|------------|---------------|--|----------|-----------------|
| AND PLAN | OF CORRECTION | IDENTIFICATION NUMBER: | A. BUI | LDING | 00 | COMPLE | ETED |
| | | 155041 | B. WIN | | | 09/30/20 |)11 |
| NAME OF E | DDOVIDED OD SLIDDI IED | | ! | STREET A | ADDRESS, CITY, STATE, ZIP CODE | | |
| NAME OF F | PROVIDER OR SUPPLIER | | | 6440 W | EST 34TH STREET | | |
| | VEST MANOR HEA | LTH CARE CENTER | | INDIAN | APOLIS, IN46224 | | |
| (X4) ID | | TATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX TAG | ` | CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | | PREFIX TAG | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA' DEFICIENCY) | TE | COMPLETION DATE |
| IAG | | | + | IAU | 221 Telaker) | | DATE |
| | | c. with breakfast. [240 | | | | | |
| | | the Nepro 237 cc.] | | | | | |
| | | c. with lunch and dinner. | | | | | |
| | l ⁻ | on to the Nepro 237 cc.] | | | | | |
| | | [bedtime] medication | | | | | |
| | pass." | | | | | | |
| | In an interview o | n 9/29/11 at 1:25 P.M., | | | | | |
| | | icated no one in the | | | | | |
| | | spoken with her about | | | | | |
| | | on. She said "I kinda | | | | | |
| | | ks," but was never asked | | | | | |
| | | the fluids that were | | | | | |
| | | ed throughout the day. | | | | | |
| | | _ | | | | | |
| | | cated she got all of the | | | | | |
| | | n each of the three meal | | | | | |
| | l - | n between meals. | | | | | |
| | | icated she liked coffee, | | | | | |
| | · - | er breakfast tray. She | | | | | |
| | | y love pop," and would | | | | | |
| | | ve some pop in the | | | | | |
| | | ning." She indicated she | | | | | |
| | | ble about the type of pop | | | | | |
| | | owed"the clear kind." | | | | | |
| | The resident indi | cated none of the staff | | | | | |
| | had ever offered | her a choice to have a | | | | | |
| | soda pop. | | | | | | |
| | In an interview a | n 9/29/11 at 1:50 P.M., | | | | | |
| | | 2 indicated the fluid | | | | | |
| | | | | | | | |
| | | stablished by the dialysis | | | | | |
| | " " | resident got 90 cc. with | | | | | |
| | | in the morning and at | | | | | |
| | bedtime, got the | remainder of the fluids | | | | | |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | (X2) MULTIPLE CO A. BUILDING B. WING | NSTRUCTION 00 | (X3) DATE SURVEY COMPLETED 09/30/2011 | | | | |
|---|--|---|---|--|--------------|--|--|--|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPE DEFICIENCY) | E COMPLETION | | | |
| | and was offered a meal trays. They did not get a cho time"she never | ach of the three meals, a choice of fluids on her indicated the resident ice of fluids at any other asked." They indicated ffered fluids at times | | | | | | |
| F0279 SS=D | resident's comprese resident's comprese dans for each measurable object a resident's medic psychosocial need comprehensive as The care plan must are to be furnished resident's highest mental, and psychosocial need on the care plan must are to be furnished resident's highest mental, and psychosocial under §4 would otherwise but are not provide exercise of rights or right to refuse treat Based on record interview, the face | evelop, review and revise the hensive plan of care. evelop a comprehensive resident that includes tives and timetables to meet al, nursing, and mental and its that are identified in the issessment. St describe the services that it to attain or maintain the practicable physical, iosocial well-being as 83.25; and any services that it e required under §483.25 and due to the resident's under §483.10, including the itment under §483.10(b)(4). The view, observation and collity failed to update care sidents with falls in a | F0279 | Resident #98 care plan for has been reviewed and up Bed and chair alarms were initiated. Resident #98 wa discharged home on Octob 2011. Reivew of current | dated. s | | | |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA | | (X2) MULTIPLE CONSTRUCTION (X3) | | | (X3) DATE | X3) DATE SURVEY | |
|--|----------------------|---------------------------------|---------|--------|---|-----------------|------------|
| AND PLAN | OF CORRECTION | IDENTIFICATION NUMBER: | A DITT | LDING | 00 | COMPL | ETED |
| | | 155041 | B. WIN | | | 09/30/2 | 011 |
| | | 1 | D. WIIV | | ADDRESS, CITY, STATE, ZIP CODE | | |
| NAME OF I | PROVIDER OR SUPPLIEI | ₹ | | 1 | EST 34TH STREET | | |
| NORTH | WEST MANOR HEA | ALTH CARE CENTER | | 1 | APOLIS, IN46224 | | |
| (X4) ID | SUMMARY S | STATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX | | NCY MUST BE PERCEDED BY FULL | | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA | ATE. | COMPLETION |
| TAG | ŧ | LSC IDENTIFYING INFORMATION) | _ | TAG | DEFICIENCY) | | DATE |
| | [Resident #98]. | | | | residents having a fall in the | | |
| | | | | | 30 days (Sept 8 - Oct 8) car to ensure care plans were | e pian | |
| | Findings include | e: | | | updated with appropriate | | |
| | | | | | interventions. Nurses will be | | |
| | Record review for | or Resident #98 was done | | | inserviced on reviewing and | | |
| | | 10 P.M. Diagnoses | | | updating care plan intervent | ions | |
| | | ere not limited to, mild | | | for residents having fall rela | | |
| | | ment, depression, | | | incidents.Quality Assurance monitor will be initiated for | | |
| | 1 | s. The resident was | | | monitoring compliance with | care | |
| | | due to an ankle fracture | | | plan interventions being upo | | |
| | | | | | after resident fall related | | |
| | | at home. The resident was | | | incidents. This QA monitor | will be | |
| | receiving physic | al therapy. | | | completed weekly for six we | eks, | |
| | | | | | monthly times three then | ~ 4 | |
| | The resident had | I falls without injury on | | | quarterly with reports to the committee. Monitors will be | | |
| | September 14th, | 17th,19th, and 24th. The | | | completed by nurse manage | | |
| | care plan dated | 7/28/11 indicated, | | | Overall compliance will be | 710. | |
| | "maintain resid | dent environment free of | | | monitored by the DON and | | |
| | clutter and safety | y hazards, place items | | | Administrator. | | |
| | | by resident within easy | | | | | |
| | | as ordered, Monitor for | | | | | |
| | | nd intervene as needed" | | | | | |
| | | | | | | | |
| | _ | d a handwritten date on it | | | | | |
| | | ecliner removed from | | | | | |
| | 1 | more space, Education on | | | | | |
| | ı ^ | l attempts to self transfer, | | | | | |
| | Encourage Res[s | sic] to call for assistance | | | | | |
| | with transfers" | , | | | | | |
| | | | | | | | |
| | In an interview of | on 9/27/11 at 10:43 A.M. | | | | | |
| | regarding patien | ts with poor safety | | | | | |
| | | , the DON indicated the | | | | | |
| | | the door open and check | | | | | |
| | _ | gularly if they had not had | | | | | |
| | _ | | | | | | |
| | previous probler | ns getting out of bed | | | | | |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA | | | (X2) M | ULTIPLE CO | NSTRUCTION | (X3) DATE | |
|--|----------------------|-------------------------------|--------|------------|---|---------------|------------|
| AND PLAN | OF CORRECTION | IDENTIFICATION NUMBER: 155041 | A. BUI | LDING | 00 | COMPL 09/30/2 | |
| | | 155041 | B. WIN | | | 09/30/2 | 011 |
| NAME OF I | PROVIDER OR SUPPLIER | 8 | | | ADDRESS, CITY, STATE, ZIP CODE | | |
| NORTHV | WEST MANOR HEA | LTH CARE CENTER | | | EST 34TH STREET APOLIS, IN46224 | | |
| (X4) ID | SUMMARY S | TATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX | ` | CY MUST BE PERCEDED BY FULL | | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA | TE | COMPLETION |
| TAG | | LSC IDENTIFYING INFORMATION) | | TAG | DEFICIENCY) | | DATE |
| | unassisted and w | rithout alarms. | | | | | |
| | l | | | | | | |
| | | was made on 9/27/11 at | | | | | |
| | | the DON [Director of | | | | | |
| | 0 2 1 | t of the resident in her | | | | | |
| | | the door shut. The DON | | | | | |
| | | d with the resident and | | | | | |
| | | shut her door. The | | | | | |
| | | d she had closed the door | | | | | |
| | | ated she likes to have it | | | | | |
| | | tle so people walking by | | | | | |
| | can peek in beca | use they like to do that. | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | on 9/27/11 at 1:30 P.M. | | | | | |
| | showed Resident | t #98's door was closed. | | | | | |
| | | | | | | | |
| | | on 9/29/11 at 9:30 A.M. | | | | | |
| | showed Resident | t #98's door was closed. | | | | | |
| | | 'd d DOMED' | | | | | |
| | | with the DON [Director of | | | | | |
| | | 7/11 at 11:20 A.M., she | | | | | |
| | 1 * | written timeline she had | | | | | |
| | 1 | ng Resident #98's falls. | | | | | |
| | | icated the following | | | | | |
| | | 24/11 10:45 pm Found | | | | | |
| | _ | attempting to get clothing | | | | | |
| | | nc[encourage] to use call | | | | | |
| | | 12 AM Transferring | | | | | |
| | | ed, forgot to fasten her | | | | | |
| | | +fell. Intervention: | | | | | |
| | Eliminate some | | | | | | |
| | 9/19/22-12:45 A | - | | | | | |
| | unassist[sic] atte | mpting to move w/c | | | | | |

PRINTED: 10/20/2011 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | (X2) MULTIPLE CC A. BUILDING B. WING | 00 | (X3) DATE: COMPL 09/30/2 | ETED | | | |
|---|--|---|---|--|------|----------------------------|--|--|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | ΙΤΕ | (X5) COMPLETION DATE | | |
| F0323 SS=E | chair- pt [patient] fell onto buttock. Discussed Bed/O disable and remo scheduled to disc therapy." DON in were provided for encouraging of celimination of ro and on the 19th the alarm and the far indicated she did from the 17th fall she had fallen at that they did not alarms due to the interdisciplinary' would disable. 3.1-35(a) The facility must even in the facility must even | Chair alarm. pt would ove-Family meeting cuss safety issues- on indicated the interventions of the falls, the all light on 24th, the om clutter on the 14th, he discussion of the bed mily meeting. She not provide information I as she was not aware that time. She indicated attempt the chair or bed expatient's refusal and the is team thought that she | | | | | | |
| | receives adequate devices to prevent Based on observa | sible; and each resident e supervision and assistance accidents. ation, interview and e facility failed to ensure | F0323 | Resident #98 care plan for f was reviewed and revised. | alls | 10/30/2011 | | |
| | , | - | • | ! | | | | |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

3BLM11

Facility ID: 000015

If continuation sheet

Page 8 of 25

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED 00 A. BUILDING 155041 09/30/2011 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6440 WEST 34TH STREET NORTHWEST MANOR HEALTH CARE CENTER INDIANAPOLIS, IN46224 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) PREFIX PREFIX (EACH DEFICIENCY MUST BE PERCEDED BY FULL COMPLETION TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE the environment remained free of Additional intervention of personal alarms to bed and chair. Staff hazardous chemicals and to put fall strongly encouraged Resident interventions in place for 1 of 6 residents #98 to leave her door open. reviewed for falls. [Resident#98] The Resident #98 chose to continue keeping her door closed. Staff unsecured chemicals on Wing 2 had the continued to monitor her. potential to affect 17 residents with Resident #98 discharged to home confusion. on 10/8/11. Chemicals found on Wing 2 were immediately Findings include: secured. Environmental check of all units to ensure chemicals were properly stored. Staff will be 1. Record review for Resident #98 was inserviced on the storage of done on 9/26/11 at 1:10 P.M. Diagnoses chemicals. Nurses will be included, but were not limited to, mild inserviced on updating of fall care plans timely. Quality Assurance cognitive impairment, depression, monitor will be implemented to diabetes mellitus. The resident was ensure compliance with proper admitted 7/21/11 due to an ankle fracture storage of chemicals. This monitor will be completed weekly related to a fall at home. The resident was for six weeks, monthly for three receiving physical therapy. months then quarterly with reports to the QA committee. During the initial tour on 9/26/11 at 9:55 This monitor will be completed by A.M. with LPN #4 she indicated Resident the housekeeping supervisor. Overall compliance will be #98 came in after a fall with fracture to monitored by the DON and the her right ankle at home. She indicated that Administrator. Quality Assurance the resident had fallen recently this past monitor will be implemented to weekend monitor compliance with timely updating of Care Plan interventions when fall related In an interview with the DON on 9/27/11 incidents occur. This monitor will at 10:43 A.M., she indicated when be completed weekly for six someone has exhibited poor safety weeks, monthly for three months then quarterly with reports to the awareness skills, it would be expected QA committee. Monitors will be that if they had gotten out of bed completed by nurse managers. unassisted before and did not have alarms Overall compliance will be that they would keep the door open and monitored by the DON and the Administrator. check on the patient often.

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

3BLM11

Facility ID: 000015

If continuation sheet

Page 9 of 25

PRINTED: 10/20/2011 FORM APPROVED OMB NO. 0938-0391

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | (X2) MULTIP A. BUILDING B. WING | | NSTRUCTION 00 | (X3) DATE COMPL | ETED | | | |
|---|--|---|---|----------------|--|------|----------------------------|--|--|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREF TAG | - 1 | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRI, DEFICIENCY) | ATE | (X5) COMPLETION DATE | | |
| | regarding patient awareness skills, staff would keep on the patient regprevious problem unassisted and w. An observation v. 10:45 A.M. with Nursing] present room in bed with at this time talke asked if she had resident indicated and further indictoracked just a litter can peek in because in the problem. In an interview we windicated the resident roomm. An observation of showed Resident indicated the resident roomm. An observation of showed Resident indicated the resident indicated ind | was made on 9/27/11 at the DON [Director of t of the resident in her the door shut. The DON d with the resident and shut her door. The d she had closed the door ated she likes to have it the so people walking by use they like to do that. With LPN # 4 she ident had been shutting equently this last week | | | | | | | |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | | ULTIPLE CO LDING | NSTRUCTION 00 | (X3) DATE S | ETED | |
|---|----------------------|---|---------------------|------------------|---|----------|------------|
| | | 155041 | B. WIN | | | 09/30/20 | 011 |
| NAME OF I | PROVIDER OR SUPPLIER | | • | 1 | ADDRESS, CITY, STATE, ZIP CODE EST 34TH STREET | • | |
| NORTHV | VEST MANOR HEA | LTH CARE CENTER | | 1 | APOLIS, IN46224 | | |
| (X4) ID | | TATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX | ` · | CY MUST BE PERCEDED BY FULL | | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | TE. | COMPLETION |
| TAG | | LSC IDENTIFYING INFORMATION) | | TAG | DETCIENCT) | • | DATE |
| | | lent environment free of hazards, place items | | | | | |
| | 1 | * * | | | | | |
| | | by resident within easy sordered, Monitor for | | | | | |
| | | ad intervene as needed" | | | | | |
| | | d a handwritten date of | | | | | |
| | - | indicated, "Recliner | | | | | |
| | | om to provide more | | | | | |
| | | on placing boot and | | | | | |
| | • | ransfer, Encourage | | | | | |
| | _ | or assistance with | | | | | |
| | transfers" | | | | | | |
| | | | | | | | |
| | The resident's red | cord indicated on | | | | | |
| | 8/11/11 per socia | l service's assessment | | | | | |
| | _ | ental assessment [a tool | | | | | |
| | to measure cogni | tive ability] that she was | | | | | |
| | mildly cognitive | y impaired and couldn't | | | | | |
| | remember if she | had breakfast or not. The | | | | | |
| | resident was asse | essed by speech therapy at | | | | | |
| | the facility. Acco | ording to her plan of | | | | | |
| | | 3/21/11, "Development | | | | | |
| | _ | s to improve attention, | | | | | |
| | memory, probler | · · | | | | | |
| | | niningoccasional | | | | | |
| | direction needed | | | | | | |
| | ·- | e comments related to the | | | | | |
| | resident's memor | ry functioning. | | | | | |
| | In an interview w | with the DON on 9/28/11 | | | | | |
| | | ne provided her prepared | | | | | |
| | | line regarding Resident | | | | | |
| | | imeline indicated the | | | | | |
| | following inform | nation, "9/24/11 10:45 pm | | | | | |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | A. BUII | LDING | NSTRUCTION 00 | (X3) DATE S COMPL 09/30/2 | ETED | |
|---|---|---|--------|---------------------|--|---------|----------------------------|
| | | 199041 | B. WIN | | PRESIDENCE CONTROL CON | 09/30/2 | 011 |
| | PROVIDER OR SUPPLIER | | | 6440 W | DDRESS, CITY, STATE, ZIP CODE EST 34TH STREET | | |
| NORTHV | | LTH CARE CENTER | | INDIAN | APOLIS, IN46224 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | ATE | (X5) COMPLETION DATE |
| | Found Sitting on clothing from a duse call It[light] 9 Transferring Unafasten her boot, to Intervention: Elin clutter. 9/19/22-1 unassist attempti [wheelchair]-nurchair- pt [patient fell onto buttock-Discussed Bed/Odisable and remoscheduled to discit therapy." DON in interventions were the encouraging 24th, the eliminate 14th, and the alarm and the far She indicated she information from not aware the restime. She indicated the chair or bed a refusal and the inthought she would 2. On 9/26/2011 the facility [Wing Registered Nurse RN #3 indicated | floor-attempting to get lawer-Enc[encourage] to 9/14/11-12 AM lassist from bed, forgot to langled up +fell. minate some room 2:45 AM -Up in room lang to move w/c lase came in + moved last [arrow down] and lare well well well well well lare gave out lateral alarm. pt would lave-Family meeting lass safety issues- on ladicated the following lare provided for the falls: lateral light usage on the lation of room clutter on ladicussion of the bed lateral lare was lateral | | | | | |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | (X2) MULTI A. BUILDIN B. WING | | OO | (X3) DATE S COMPL 09/30/2 | ETED | |
|---|--|---|-----------|------------|--|------|--------------------|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | 64 | 440 WE | DDRESS, CITY, STATE, ZIP CODE EST 34TH STREET APOLIS, IN46224 | | |
| (X4) ID PREFIX | SUMMARY S (EACH DEFICIEN | TATEMENT OF DEFICIENCIES | II PRE | D EFIX | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT | Ē | (X5) COMPLETION |
| | Environmental to 9/27/11 at 8:45 A Administrator, A Maintenance Sul Housekeeping # During tour, housekeeping to buring tour to bus administrator incompact to buring the buring t | Dur was initiated on A.M. with the facility assistant Administrator, pervisor, and I. sekeeping chemicals storage container located dent's room on wing 2 ion or housekeeping staff icals found were "and "Disinfectant" and "Disinfectant" and "Disinfectant" are interview, the facility dicated staff knew aterials should not be left unsupervised. Vipes" container indicated out of reach of children" ctant Spray" bottle on: Keep out of reach of 30 A.M., material safety DS] were received from | ı | SFIX AG | (EACH CORRECTIVE ACTION SHOULD BE | | COMPLETION DATE |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | | | (X3) DATE SURVEY COMPLETED | |
|--|----------------------|--|---------------|--|--------------------|
| AND FLAN | OF CORRECTION | 155041 | A. BUILDING | 00 | 09/30/2011 |
| | | | B. WING | ADDRESS, CITY, STATE, ZIP CODE | |
| NAME OF P | ROVIDER OR SUPPLIER | | l l | /EST 34TH STREET | |
| | | LTH CARE CENTER | I | IAPOLIS, IN46224 | |
| (X4) ID | | TATEMENT OF DEFICIENCIES | ID | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE | (X5) |
| PREFIX TAG | ` | CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | PREFIX TAG | CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | TE COMPLETION DATE |
| 1710 | through the skin. | , | 17.10 | | DATE |
| | through the skin. | •• | | | |
| | 3.1-45(a)(1) | | | | |
| | ()() | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| | | | | | |
| F0327 SS=D | | rovide each resident with ke to maintain proper | | | |
| | • | ew and record review, the | F0327 | Resident #13 was assessed | for 10/30/2011 |
| | | accurately track and | | adequate hydration to includ | e |
| | monitor the actua | - | | recent labs and documentati dialysis center. Based on the | · 1 |
| | consumed by a re | esident who had | | findings, Resident #13 was | |
| | restriction of flui | d intake to 1500 ml./cc. | | adequately hydrated.No other | |
| | [milliliters/cubic | centimeters] in a 24-hour | | residents currently residing in facility with physician ordered | |
| | period. This defi | ciency impacted 1 of 1 | | restrictions.Nurses have bee | |
| | | ed who was receiving | | inserviced on fluid restriction | s, |
| | - | had a fluid restriction, | | accurate documentation, fluid | d |
| | | residents reviewed. | | distribution per resident preferences.Quality Assuran | ce |
| | [Resident #13] | | | monitor will be completed to | |
| | Tr. 1: | | | ensure accurate documentat | I |
| | Findings include: | | | of fluids taken each shift. The QA monitor will be completed | |
| | In an interview d | uring the initial | | weekly for six weeks, monthl | ly for |
| | In an interview d | on 9/26/11 at 10:05 A.M., | | three months then quarterly | |
| | | ed Resident #13 was in | | reports to the QA committee monitors will be completed b | |
| | | erapy before returning | | nurse managers. Overall | ' |
| | and rucinity for the | erupy octore returning | | compliance will be monitored | l by |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | A. BUILDING | | NSTRUCTION 00 | (X3) DATE : COMPL 09/30/2 | ETED | |
|---|---|--|---------|----------------|--|---------|--------------------|
| | | | B. WING | EET A | DDRESS, CITY, STATE, ZIP CODE | 00/00/- | |
| NAME OF I | PROVIDER OR SUPPLIEF | ₹ | I | | EST 34TH STREET | | |
| NORTH | WEST MANOR HEA | LTH CARE CENTER | INI | DIANA | APOLIS, IN46224 | | |
| (X4) ID | | STATEMENT OF DEFICIENCIES | ID | CV. | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE | | (X5) |
| PREFIX TAG | ` | ICY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | PREF. | | CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY) | ΓE | COMPLETION DATE |
| | home. The resid | lent received | | | the DON and Administrator. | | |
| | hemodialysis thr | ee days a week, and had a | | | | | |
| | | ids to a total amount of | | | | | |
| | 1500 ml./cc. [mi | | | | | | |
| | 1 - | 24-hour period. The he resident was alert, | | | | | |
| | oriented, and int | · · · · · · · · · · · · · · · · · · · | | | | | |
| | oriented, and mit | C1 + 10 W W U 10. | | | | | |
| | The clinical reco | ord for Resident #13 was | | | | | |
| | reviewed on 9/29 | | | | | | |
| | Diagnoses include | | | | | | |
| | to, chronic kidne | | | | | | |
| | hemodialysis, diabetes, hypertension, and congestive heart failure. | | | | | | |
| | congestive near | failuic. | | | | | |
| | The quarterly M | .D.S. [Minimum Data | | | | | |
| | Set] assessment, | dated 8/5/11, indicated | | | | | |
| | | a BIMS [Brief Interview | | | | | |
| | | s] score of "15" [a score | | | | | |
| | of 13-15: cogniti | ively intact]. | | | | | |
| | The October, 20 | 11 Physician Order recap | | | | | |
| | • | sheet listed orders which | | | | | |
| | included: 5/12/1 | 1Nepro [a dietary | | | | | |
| | 1 11 | k for people with kidney | | | | | |
| | | Give 237 ml. (1 can) by | | | | | |
| | mouth three time 5/11/111500 m | es a day with meals;" | | | | | |
| | 5/11/111500 m restriction. | n./24 nouis nuid | | | | | |
| | 1050100011. | | | | | | |
| | One Care Plan e | ntry, with onset dated | | | | | |
| | · · | ed a problem of "I require | | | | | |
| | | due to my disease | | | | | |
| | process. I am rec | ceiving dialysis and | | | | | |

| l | NT OF DEFICIENCIES OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155041 | (X2) MULTIPLE CO A. BUILDING B. WING | NSTRUCTION 00 | (X3) DATE COMP 09/30/2 | LETED | |
|--------------------------|--|--|---|--|------------------------------|----------------------------|--|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPI DEFICIENCY) | LD BE | (X5) COMPLETION DATE | |
| | ml./day fluid resincluded, but we following: "Foll M.D. order. I and daily; Nursing we fluids daily; Diet 600 ml. fluids with Document and kenon-compliance. A second Care Pendated 5/17/11, and have potential for decreased appetit weight may fluct included, but we following: " Meach meal and resident means and resident may fluct included to the following: " Meach means and resident me | 2011 "Fluid Restriction" the M.A.R. [Medication Record], indicated the A.M. medication pass. c. with breakfast. [240 the Nepro 237 cc.] c. with lunch and dinner. on to the Nepro 237 cc.] [bedtime] medication | | | | | |

| | IT OF DEFICIENCIES OF CORRECTION | X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155041 | | LDING | NSTRUCTION 00 | (X3) DATE COMPL | ETED |
|--------------------------|---|--|---|---------------------|--|-----------------|----------------------------|
| | PROVIDER OR SUPPLIEF | LTH CARE CENTER | • | 6440 W | DDRESS, CITY, STATE, ZIP CODE EST 34TH STREET APOLIS, IN46224 | • | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | .ΤΕ | (X5) COMPLETION DATE |
| | "received" 90 cc 900 cc. for the 7- for the 3-11/ever 1500 cc. for 24 h were documente from September 2011. | ndicated the resident had for the 11-7/night shift, -3/day shift, and 510 cc. hing shift, with a total of hours. These amounts d for each shift and day 1 through September 28, | | | | | |
| | L.P.N.s #1 and # for the Nepro wa They indicated to on the fluid restr total amount allo indicated that oth with medications | on 9/29/11 at 1:50 P.M., 2 indicated the amount as "rounded up" to 240 cc. the dialysis agency put her iction and dictated the lowed. The nurses also her than the 90 cc. given as in the morning and the were distributed on the times a day. | | | | | |
| | Restriction" form | nution listed on the "Fluid n, the resident should e following amounts per | | | | | |
| | additional 240 co Lunch=417 cc. [additional 180 co | Nepro=237 cc., and c.] [Nepro=237 cc. and | | | | | |
| | | e Record" form from ough September 28, 2011 | | | | | |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | Ì | | NSTRUCTION 00 | (X3) DATE COMPL | | |
|--|---|---|------------------|------------------|--|---------|--------------------|
| | | 155041 | A. BUI B. WIN | LDING NG | | 09/30/2 | 011 |
| NAME OF F | PROVIDER OR SUPPLIER | | | | DDRESS, CITY, STATE, ZIP CODE | • | |
| NORTHV | VEST MANOR HEA | LTH CARE CENTER | | 1 | EST 34TH STREET APOLIS, IN46224 | | |
| (X4) ID PREFIX | | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL | | ID PREFIX | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE | | (X5) COMPLETION |
| TAG | ` | LSC IDENTIFYING INFORMATION) | | TAG | CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY) | TE | DATE |
| | indicated the foll "consumed" at ea | owing amounts were ach meal: | | | | | |
| | 9/1/11: Breakfas Supper="refused | t=240; Lunch=180; " [Total=600 cc.] | | | | | |
| | | , 9/6, 9/7, 9/9, 9/10, 9/12, 9/18, 9/19, 9/20, 9/22, | | | | | |
| | and 9/23: Breakf Supper=360 [Tot | ast=240; Lunch=180; al=780 cc.] | | | | | |
| | 9/8, 9/11, 9/21, a Breakfast=240; I [Total=660 cc.] | nd 9/26/11: Lunch=180; Supper=240 | | | | | |
| | 9/13/11: Breakfa Supper="refused | nst=240; Lunch=240; " [Total=480 cc.] | | | | | |
| | 9/15/11: Breakfa [indecipherable/u Lunch=180; Sup | inable to read]; | | | | | |
| | | : Breakfast=240; per=360 [Total=960] | | | | | |
| | 9/27/11: Breakfa Supper=240 [Tot | ast=180; Lunch=180; al=600 cc.] | | | | | |
| | 9/28/11: Breakfa Supper=240 [Tot | ast=360; Lunch=180; al=780 cc.] | | | | | |
| | L.P.N.s #1 and # | on 9/29/11 at 1:50 P.M., 2 indicated that, unless g" fluids at other times, | | | | | |

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | (X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING | | | (X3) DATE SURVEY COMPLETED 09/30/2011 | | |
|---|--|---|---|--------------------|---|------------------------------|----------------------------|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | P | ID REFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY) | Ē | (X5) COMPLETION DATE |
| F0328 | times; all her flui meal trays. They consumed during documented on the 3.1-46(b) | ved fluids only at meal ds were provided on her indicated all fluids the meal should be he Food Intake Record. | | | | | |
| SS=D | special services: Injections; Parenteral and enteral Colostomy, ureteral Tracheostomy care; Tracheostomy care; Foot care; and Prostheses. Based on observations facility failed to pure before and after a treatment. This a receiving nebuliz | e; g; ation and interview, the perform lung assessment a respiratory nebulizer ffected 1 of 1 resident ter treatments in a sample eviewed. [resident # 89] | F03 | 28 | Resident #89 has been asse by the respiratory therapist a remains at baseline with no further recommendations for changes in respiratory treatments. All residents curre receiving nebulizer treatment have been assessed by the respiratory therapist to ensur respiratory condition remains | ently is | 10/30/2011 |
| | The medication p at 8:30 A.M. Res the nebulizer resp Ipratoprium-Albornil) for inhalation | pass was done on 9/27/11 bident #89 was receiving piratory medication uterol 0.5 mg- 3.0 mg (3 in QID [four times a day]. If the resident had COPD | | | the baseline and to make recommendations for needed changes in respiratory treatments. Recommendation made by the respiratory there will be communicated to the attending physician. Nurses winserviced on assessment "p | d ons apist vill be | |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

3BLM11

Facility ID:

000015

If continuation sheet

Page 19 of 25

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | A. BUILI | DING | NSTRUCTION 00 | (X3) DATE S COMPLE 09/30/20 | ETED | |
|---|--|---|---|---------------|-----------------------------------|---|----------------------|
| | PROVIDER OR SUPPLIER | | B. WING 09/30/2011 STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | |
| | SUMMARY S (EACH DEFICIENT REGULATORY OR [Chronic Obstruct Disease]. The residuant of bed up, and device that meast oxygen in the blot finger. The residuant her oxygen set. LPN #5 at this time mask out of the period mask out of the period and started the transition into the and started the transition rate again down. The nurse proceeded to the medications. In an interview we see the period oxygen in the pulse and oxygen in the pulse in the pulse and oxygen in the pulse in the pulse in the pulse and oxygen in the pulse in th | LTH CARE CENTER TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | F | 6440 W | EST 34TH STREET | nts. king ening ng onitor deks, dthe be | (X5) COMPLETION DATE |
| | doing nebulizer t | reatments. | | | | | |

Facility ID:

| | OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 155041 | A. BUILDING B. WING | 00 | COMP 09/30/2 | LETED | |
|--------------------------|---|---|---|---|--------------|----------------------------|--|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STREET ADDRESS, CITY, STATE, ZIP CODE 6440 WEST 34TH STREET INDIANAPOLIS, IN46224 | | | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORR (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE AF DEFICIENCY) | OULD BE | (X5) COMPLETION DATE | |
| | the DON titled "Adated 9/17/07 incompared baseline heart rate treatment check is respiratory rate, is saturation levels, provided a copy facility provides administration of down their assessibles an area on it | d on 9/28/11 provided by Aerosol Treatments" dicated, "Establish a see and lung soundsAfter lungs sounds, assess heart rate and oxygen" The DON also of the worksheet the to nurses to use during a nebulizers to write sments. The worksheet to document lung sounds inhalation of medication. | | | | | |

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA | | (X2) MULTIPLE CONSTRUCTION (X3) DA | | | (X3) DATE S | TE SURVEY | |
|--|--|---|-------------------------------------|-----------|--|--------------------------------|------------|
| AND PLAN | OF CORRECTION | IDENTIFICATION NUMBER: | A. BUILDING 00 COMPL | | | ETED | |
| | | 155041 | B. WING 09/30/2011 | | | 011 | |
| | | | | STREET AT | DDRESS, CITY, STATE, ZIP CODE | | |
| NAME OF I | PROVIDER OR SUPPLIER | | | | EST 34TH STREET | | |
| NORTHV | VEST MANOR HEA | LTH CARE CENTER | | | APOLIS, IN46224 | | |
| (X4) ID | SUMMARY S | TATEMENT OF DEFICIENCIES | | ID | · | | (X5) |
| PREFIX | | CY MUST BE PERCEDED BY FULL | PF | REFIX | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE | | COMPLETION |
| TAG | `` | LSC IDENTIFYING INFORMATION) | CROSS-REFERENCED TO THE APPROPRIATE | | DATE | | |
| F0431 SS=D | of a licensed phar system of records all controlled drug-enable an accurat determines that drugathat an account of maintained and performance of the appropriate accepted profession to the accepted profession | mploy or obtain the services macist who establishes a of receipt and disposition of s in sufficient detail to e reconciliation; and ug records are in order and all controlled drugs is eriodically reconciled. cals used in the facility must rdance with currently onal principles, and include cessory and cautionary ne expiration date when | | | | | |
| | In accordance with the facility must st in locked compartitemperature contrauthorized person keys. The facility must permanently affixed for controlled drugs Comprehensive D Control Act of 197 abuse, except whe | n State and Federal laws, ore all drugs and biologicals ments under proper ols, and permit only nel to have access to the rovide separately locked, and compartments for storage is listed in Schedule II of the rug Abuse Prevention and 6 and other drugs subject to en the facility uses single distribution systems in | | | | | |
| | which the quantity missing dose can Based on observe facility failed to medications in a | stored is minimal and a be readily detected. ation and interview, the provide secure storage of locked medication room. actice impacted 1 of 3 s. [Wing 1] | F043 | 31 | Nurses have been inserviced securing drugs by keeping m room door locked when not occupied. Facility maintenar will install self locking locks a automatic closers on each m room door.Quality assurance monitor will be initiated to encompliance with locking medication rooms. This mon | ed ace and ed sure | 10/30/2011 |

FORM CMS-2567(02-99) Previous Versions Obsolete

Event ID:

3BLM11

Facility ID:

000015

If continuation sheet

Page 22 of 25

| STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: | | (X2) M | ULTIPLE CO | NSTRUCTION | (X3) DATE SURVEY COMPLETED | | |
|--|--|--------------------------------|------------|------------|--|----------|------------|
| AND PLAN | OF CORRECTION | 155041 | A. BUI | LDING | 00 | 09/30/20 | |
| | | 133041 | B. WIN | | PRESIDENT OF THE CORP. | 03/30/20 | 711 |
| NAME OF P | PROVIDER OR SUPPLIER | | | | ADDRESS, CITY, STATE, ZIP CODE EST 34TH STREET | | |
| NORTHV | VEST MANOR HEA | LTH CARE CENTER | | 1 | APOLIS, IN46224 | | |
| (X4) ID | SUMMARY S | TATEMENT OF DEFICIENCIES | | ID | PROVIDER'S PLAN OF CORRECTION | | (X5) |
| PREFIX | ` | CY MUST BE PERCEDED BY FULL | | PREFIX | (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA | re | COMPLETION |
| TAG | | LSC IDENTIFYING INFORMATION) | + | TAG | DEFICIENCY) | | DATE |
| | | our was initiated on | | | will be completed weekly for weeks, monthly for three mo | | |
| | | .M. with the facility | | | then quarterly with reports to | | |
| | - | ssistant Administrator, | | | QA committee. Monitors will | | |
| | Maintenance Sup | pervisor, and | | | completed by the Nurse | | |
| | Housekeeping #1 | l. | | | Managers. Overall complian will be monitored by the DON | | |
| | During that time, | no facility staff were | | | Administrator. | | |
| | | rse's station and the | | | | | |
| | medication room was unlocked. Medication in the medication room | | | | | | |
| | | | | | | | |
| | | s not limited to, influenza | | | | | |
| | | ous bottles of insulin. | | | | | |
| | | ns were located in an | | | | | |
| | unlocked medica | | | | | | |
| | uniocked incurea | tion refrigerator. | | | | | |
| | During interview | on 9/27/11 at 3:50 P.M., | | | | | |
| | • | ursing [DoN] indicated | | | | | |
| | | on rooms were to be | | | | | |
| | | f were not present at the | | | | | |
| | nurse's station. | r were not present at the | | | | | |
| | naise s station. | | | | | | |
| | 3.1-25(m) | | | | | | |
| | 3.1-23(III) | | | | | | |
| | | | | | | | |
| F0514 | The facility must m | naintain clinical records on | | | | | |
| SS=D | , | ccordance with accepted | | | | | |
| 00-5 | | ards and practices that are | | | | | |
| | | ely documented; readily | | | | | |
| | accessible; and sy | stematically organized. | | | | | |
| | The clinical record | must contain sufficient | | | | | |
| | | tify the resident; a record of | | | | | |
| | the resident's asse | essments; the plan of care | | | | | |
| | • | ded; the results of any | | | | | |
| | | ening conducted by the | | | | | |
| | State; and progres | 55 HULES. | | | | | |

PRINTED: FORM APPROVED OMB NO. 0938-0391

10/20/2011

STATEMENT OF DEFICIENCIES X1) PROVIDER/SUPPLIER/CLIA X2) MULTIPLE CONSTRUCTION X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED 00 A. BUILDING 155041 09/30/2011 B. WING STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 6440 WEST 34TH STREET NORTHWEST MANOR HEALTH CARE CENTER INDIANAPOLIS, IN46224 (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (X5) PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) PREFIX PREFIX (EACH DEFICIENCY MUST BE PERCEDED BY FULL COMPLETION TAG REGULATORY OR LSC IDENTIFYING INFORMATION) TAG DATE Based on record review and interview, the F0514 Resident #78 medication was 10/30/2011 being administered as the facility failed to accurately document a physician intended evidenced by physician ordered discontinue [DC] review of medications with the medication for a resident. The deficient physician on the phone and clarification order dated 9/28/11 practice impacted 1 of 23 resident's as well as reassessment by reviewed. [Resident #78] physician on 10/13/11. Consultant pharmacist report conducted Findings include: 9/26/11 and 9/27/11 did no note issues with physician orders for other residents residing in the Resident #78's record was reviewed on facility. Nurses will be inserviced 9/28/11 at 10:00 A.M. She was admitted on taking and transcribing to the facility on 6/21/11. Diagnoses physician orders. Compliance will included, but were not limited to, be monitored monthly by the consultant pharmacist with report hypoxemia, chronic obstructive of findings to the DON and pulmonary disease, and congestive heart Administrator. Overall failure. compliance will be monitored by nurse managers, DON and Administrator. Consultant Resident #78's "physician's orders" pharmacist report to QA included, but were not limited to, committee quarterly. discontinue [DC] orders for Tylenol, potassium, Lasix, and Remeron dated 9/19/11, no time available. Resident #78 did not have a physician's order for the medication Lasix prior to 9/19/11; however, an order for the medication torsemide 40 milligrams [mg] was written on 6/20/11 in the physician's orders. Torsemide 40 mg was DC'd on 9/19/11 on the medication administration record [MAR]. There was no order to DC the medication torsemide 40 mg during record review.

| STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER: 155041 | | (X2) MULTIP A. BUILDING B. WING | | NSTRUCTION 00 | (X3) DATE : COMPL 09/30/2 | ETED | |
|--|--|--|------------|----------------|---|------|----------------------------|
| | PROVIDER OR SUPPLIER | LTH CARE CENTER | STR 644 | 10 WE | DDRESS, CITY, STATE, ZIP CODE EST 34TH STREET APOLIS, IN46224 | | |
| (X4) ID PREFIX TAG | (EACH DEFICIEN | TATEMENT OF DEFICIENCIES CY MUST BE PERCEDED BY FULL LSC IDENTIFYING INFORMATION) | ID PREF | - 1 | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA' DEFICIENCY) | ГЕ | (X5) COMPLETION DATE |
| | with Registered 1 Licensed Practice indicated Resider taking the medicate because the physical only discontinue which the resider facility. LPN #1 contacte for a clarification orders" dated 9/2 | on 9/28/11 at 11:05 A.M. Nurse [RN] #3 and al Nurse [LPN] #1, they nt #78 would still be ation torsemide 40 mg ician's order indicated to the medication Lasix, nt had not taken at the d the resident's physician n order. A "physician's 18/11, no time, included, OC torsemide 40 mg daily | | | | | |